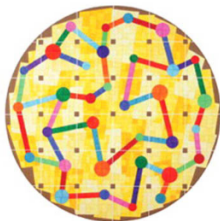


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Systems Analysis and Design



KENDALL & KENDALL



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NINTH EDITION

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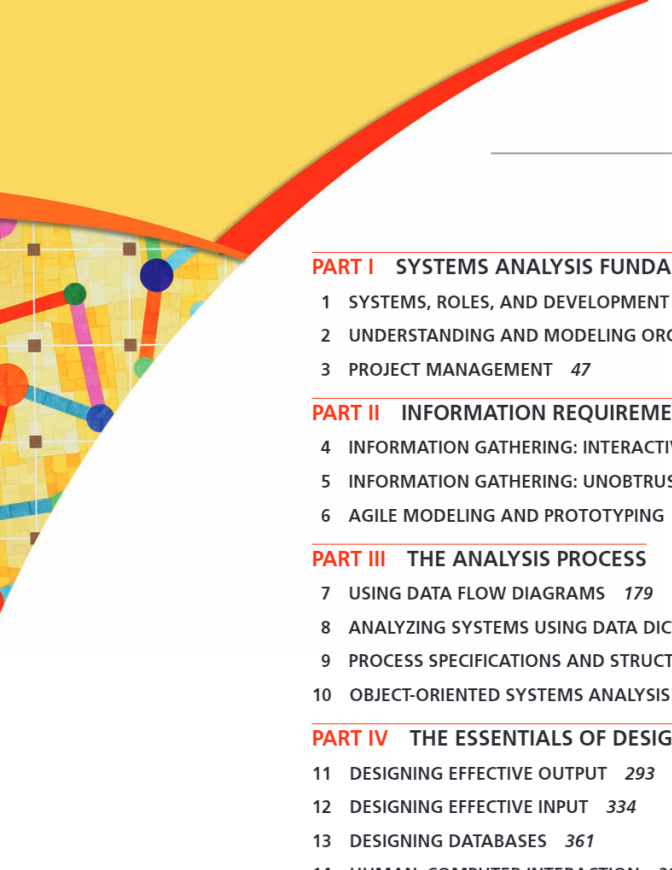
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*To the memory of Julia A. Kendall and the
of Edward J. Kendall, whose lifelong example
together will inspire us forever.*



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